



JOB DESCRIPTION

Title: <i>Innovation Specialist</i>	Team: Innovation
Reports to: Senior Manager of Innovation	Status: Full-Time, Non-Exempt

Summary

Working across all subdivisions of the Innovation team, the Innovation Specialist assists Special Projects, Special Events and the Senior Manager of Innovation in the creation, construction, maintenance, renovation and installation of all property and event elements within the purview of the Innovation Team's responsibilities. These responsibilities are spread across all aspects of the physical property of Rock City Gardens, seasonal Special Events projects as well as properties owned or maintained by See Rock City, Inc.

Responsibilities

- Delivers excellent guest service to internal and external customers in line with the organization's mission, culture, and values.
- Models appropriate guest and partner interaction at all times, displaying the values of the culture of excellence and leading in a manner that serves as an organizational model for the values.
- Working with and across all subdivisions of the Innovation Team to realize the goals of the team and ultimately, enhance the guest experience.
- Works independently or with little supervision to complete tasks by deadlines.
- Participates and assists in the construction, installation, tear down, and storage of new or seasonal attraction elements as well as evaluation, repair, and renovation of existing permanent park elements.
- Reports directly to the Senior Manager of Innovation and works with the Special Projects Manager, Special Events Manager and Guest Experience Coordinator on a project basis to execute the plans of the Innovation Team.
- Maintains storage areas, jobsites, and workspaces in a manner consistent with our Culture.
- Performs other duties as assigned y management.

Qualifications

- Minimum 2 years' experience in fine arts and/or visual art production preferred.
- Ability to visualize and implement creative concepts based upon a drawn plan or written description.
- Experience with basic carpentry skills and familiarity with hand tools, as well as the ability to take and read measurements, work with fractions, scale drawings and more challenging math concepts and how they relate to design and construction.
- Experience in scene painting, airbrush, and sculpture.
- Ability to work well in a team environment.
- Possess an outgoing, friendly personality and the ability to provide excellent guest service.
- Possess a current driver's license and good driving record.
- Ability to communicate and interact effectively in one-on-one and small group situations.
- Ability to add, subtract, multiply, and divide. Ability to perform these operations using units of American money.
- Ability to provide a flexible schedule to work nights, weekends, holidays, and special events as needed.
- Required to regularly use hands and fingers. Ability to lift/move up to 75 pounds. Required to walk, stoop, kneel or crouch frequently. Must be able to stand regularly.