



JOB DESCRIPTION

Title: FUDGE MAKER	Team: Retail
Reports to: Fudge Kitchen Team Leader	Status: Part-Time, Non-Exempt

Summary

Responsible for preparing fudge and candies sold in the Fudge Kitchen. Provides excellent guest service in line with our mission, culture, and values. Maintain a clean and orderly shop. Under the direction of the Fudge Kitchen Team Leader the Fudge Maker is responsible for performing the following duties:

Responsibilities

- Delivers excellent guest service to internal and external customers in line with the organization's mission, culture, and values.
- Models appropriate guest and partner interaction at all times.
- Performs the opening and closing procedures as well as all other normal cashier duties.
- Works with team to perform daily operations in Fudge Kitchen.
- Works with Fudge Team Leader to ensure that merchandise is attractively displayed.
- Ensures work area is properly stocked and is kept in clean and organized.
- Responsible for preparation of fudge to include mixing, pouring, and cutting by strictly adhering to recipe guidelines.
- Maintains a clean and safe work environment by following safety guidelines.
- Follows proper food storage, handling, and preparation guidelines.
- Ensure all guests receive the highest quality food items served from an immaculate kitchen in a timely manner.
- Performs other duties as assigned by management.

Qualifications

- At least 1 year previous experience in candy making or related field and willingness to receive training.
- Possess a kind personality, the desire to contribute to a great team, and willingness to learn or improve skills.
- Ability to display a professional, engaging, and polite image to guests and team partners.
- Ability to speak effectively in one-on-one and small group situations knowing that your feedback and input is important to the team.
- Ability to read and understand operational documents.
- Ability to work effectively with a team in a fast-paced, efficient, environment.
- Ability to add, subtract, multiply, and divide. Ability to perform these operations using units of American money.
- Ability to provide a flexible schedule to work nights, weekends, holidays, and special events as needed.
- Required to regularly use hands and fingers.
- Ability to lift/move up to 30 pounds. Required to walk, stoop, kneel or crouch frequently. Must be able to stand regularly.