



JOB DESCRIPTION

Title: <i>EGL Lights/Décor Partner</i>	Team: Special Events
Reports to: Special Events Manager	Status: Part-Time, Non-Exempt

Summary

This is a Part-Time, seasonal (September through January) position that works with the Special Events Team to install and remove all the shrub and tree light wrappings and shop decorations for the Enchanted Garden of Lights. Under the direction of the Special Events Manager the EGL Lights/Décor Setup Partner is responsible for performing the following duties:

Responsibilities

- Delivers excellent guest service to internal and external customers in line with the organization's mission, culture, and values.
- Models appropriate guest and partner interaction at all times.
- Interact with guests along the trail, providing information about Rock City Gardens, EGL, annual pass benefits, and other special events.
- Assists with the installation and removal of lights on shrubs and trees.
- Assists with the installation and removal of trail garland, wreaths, and shop décor at Rock City Gardens.
- Performs other duties as assigned by management.

Qualifications

- At least 1-year previous experience in decoration Installation and removal or related field and willingness to receive training.
- Possess a kind personality, the desire to contribute to a great team, and willingness to learn or improve skills.
- Ability to display a professional, engaging, and polite image to guests and team partners.
- Ability to speak effectively in one-on-one and small group situations knowing that your feedback and input is important to the team.
- Ability to read and understand operational documents.
- Ability to work effectively with a team in a fast-paced, efficient, environment.
- Ability to add, subtract, multiply, and divide. Ability to perform these operations using units of American money.
- Ability to provide a flexible schedule to work nights, weekends, holidays, and special events as needed.
- Required to regularly use hands and fingers. Ability to lift/move up to 50 pounds. Required to walk, stoop, kneel or crouch frequently. Must be able to stand regularly.